

WHAT TO DO TO PREPARE FOR THE OPTICOMM NETWORK

Brown Property Group is proud to announce our long standing partnership with Opticomm, an independent, licensed Australia telecommunications carrier.

Opticomm is working with us to install optic fibre cables in all homes within our community, delivering reliable, high-speed phone and internet services to our residents. This partnership will create connected homes with stress-free, seamless connection at all times.

Specialising in design, construction, operation and maintenance of the fibre-to-the-premises (FTTP) network, this highly successful model has made Opticomm Australia's largest, most trusted builder and operator of FTTP networks.

WHY CONNECT?

Opticomm's service will provide premium, high-speed internet from the get-go.

With fast and reliable internet, residents can enjoy:

- Streaming services
- Online games
- Run multiple applications at once without lagging internet

HOW DO I CONNECT?

Step 1 – Pipe installation

Please refer to **Opticomm's Preparation and Installation Guide** and share it with your builder as soon as possible. Your builder will then need to prepare your home for Opticomm fibre as per the guide's instructions. Residents must be granted their Certificate of Occupancy before their home can be connected.

The guide recommends that residents arrange a quote from their builder at the beginning of construction, as the cabling process will take place during the framework stage of your build, incurring an additional cost.

Step 2 – Prepare your home

Installing structured cabling throughout your home is optional, but highly recommended. Structured cabling allows you to distribute both internet and telephone services.

Step 3 – Connect

Once you have received your Certificate of Occupancy, ideally four weeks prior to your move in date, it's time to establish your connection. Visit opticomm.com.au for connection information or contact Opticomm's Customer Connection Information Desk on **1300 137 800** to arrange your connection to the Optical Fibre Network.

Please note, customer connection cost is \$330 including GST. It includes the following services:

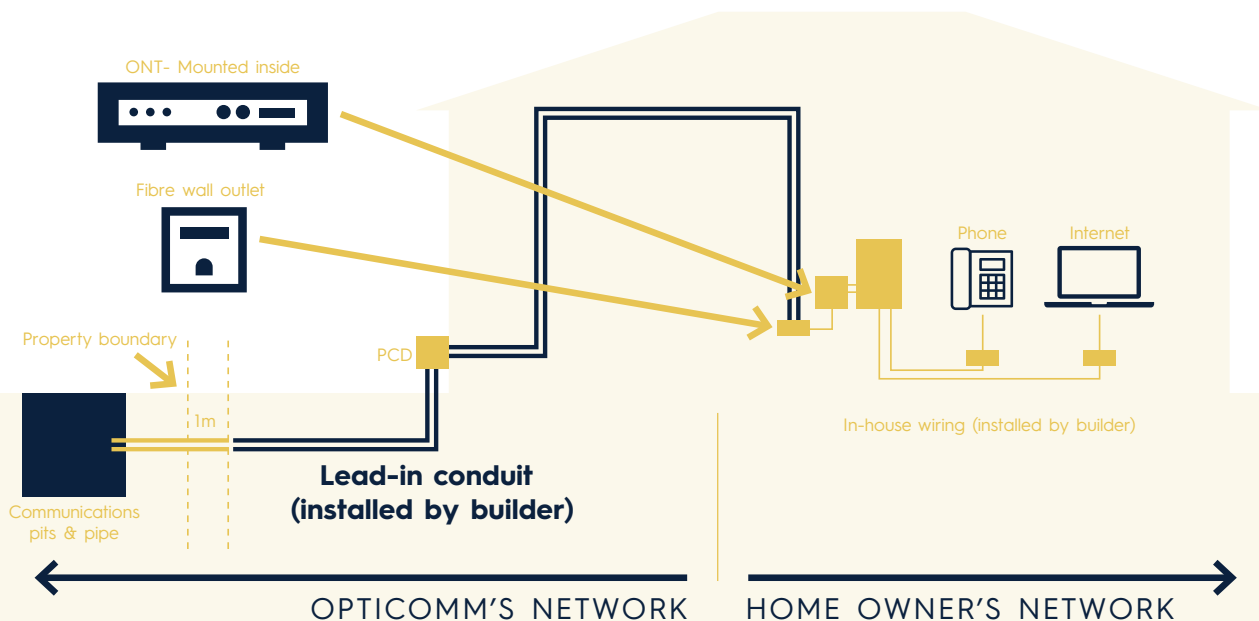
- Installation of Optical Network Terminal and the Power Supply Unit (back-up battery not included).

Step 4 – Engage your internet provider

Finally, contact a retail service provider to arrange the connection of your retail internet and telephone services (see further details below). You will be engaging in a contract with the retail service provider for the provision of internet and telephone services via the Opticomm Wholesale Network.

When speaking to your internet provider, please share the following information:

- Tell them you are in an Opticomm Fibre community
- Tell them you live in Meridian, Clyde North
- Provide your address
- Confirm if you have moved into the property
- Advise whether or not you have had optic fibre and hardware installed in your garage, as this will ultimately affect the time it takes to connect your services.



COMPARE THESE SPEEDS TO DOWNLOAD A 900 MB MOVIE

TECHNOLOGY	SPEED (TIME)
56 K MODEM	36.7 HOURS
24 MB ADSL2+	19.5 MINUTES
25 MB FIBRE	4.9 MINUTES
50 MB FIBRE	3 MINUTES
100 MB FIBRE	75 SECONDS
250 MB FIBRE	30 SECONDS

RETAIL SERVICE PROVIDER	CONTACT NUMBER	WEBSITE	SERVICES		
			INTERNET	TELEPHONE	BUSINESS
AUSSIE BROADBAND	1300 880 905	AUSSIEBROADBAND.COM.AU	•	•	•
BLOOM	1300 712 037	BLOOMBROADBAND.COM.AU	•		
EXETEL	13 39 38	EXETEL.COM.AU	•	•	•
iINET	13 19 17	IINET.NET.AU	•		•
INTERNODE	13 66 33	INTERNODE.ON.NET	•	•	•
IPRIMUS	13 17 89	IPRIMUS.COM.AU	•	•	•
ORIGIN	1300 980 711	ORIGINENERGY.COM.AU	•		
SPIRIT	1300 007 001	SPIRIT.COM.AU	•		
SUPERLOOP	1800 578 737	SUPERLOOP.COM	•		•
SWOOP	1300 665 575	SWOOP.COM.AU	•		•
TELSTRA	13 22 00	TELSTRA.COM.AU	•	•	•

Please refer to Opticomm's full list of Retail Service Providers at [opticomm.com.au/service-providers](https://www.opticomm.com.au/service-providers).